Privacy Policy

Thanks for visiting our website. We guard your data carefully regarding the right of the law on privacy. We think this is very important and aim to guard all personal data safe in our database. All information stated below explains exactly how Euro Lottery Services use this, and if necessary publish it. It is important that you understand the privacy policy of Euro Lottery Services before using our service.

Collect required information

As a part of your registration, login data to order lottery tickets, we need your name, date of birth and email address. Once you have created your personal account My ELS, you have the option of adding your mobile number and other contact information. We also ask for your payment (card) details and/or bank account information when ordering lottery tickets.

Our servers may also automatically collect information about your computer when you visit our website, including without limitation the type of browser software you use, the operating system you are running, the website that referred you, and your Internet Protocol (I.P) address. This information is important for our services. The information you provide allows us to provide an efficient service and helps us to improve the quality of our service.

How do we use this information

The information you provide Euro Lottery Services will be used to give you the service you deserve and to correspond adequately with you.

We use the information only to communicate with you: When sending a email, when you win a prize, when we make changes in comparison to the conditions, to answer your questions and to contact you about your personal account My ELS. We may also use non-personal information to improve our service to our website and to collect statistics.

We may also use your email address and/or mobile number to send you reminders and/or promotional messages about our products or services. For example, we will typically alert you when a lottery has reached a substantial jackpot total; when we offer

a new lottery game, to introduce a new payment method or site feature. The

promotional message we send.

Data Retention

All personal data we hold (with the exception of details automatically gathered by our servers) is available for review in your personal account My ELS, and you can choose to update it there at any time. Only the most recent information is retained, and only for as long as you remain a registered customers of Euro Lottery Services. If you choose to close your account or if your account is terminated for any other reason, we will retain only the minimum data required to meet our legal and regulatory requirements.

Sharing your information

We will not share, rent or sell your personal information to third parties except as laid out in this policy. If however the company and/or its assets are sold, your personal details may be disclosed to the purchaser of the company and/or its assets.

We supply our service providers with the minimum personal details necessary for operating our service. This includes:

- Securely passing the details necessary for processing payments to our payment gateway service providers.
- Use of email address and first and last name in our transactional email service provider platform.
- Where we have your permission to send reminders and/or promotions, use of your email address, name in our promotional email service provider platform.
- Use of mobile number and first and last name in our transactional sms service provider platform.
- Where we have your permission to send reminders and/or promotions, use of your mobile number, name in our promotional sms service provider platform.

When necessary, Euro Lottery Services is allowed to provide personal information when required by law in a legal process, or if we find it necessary in connection with illegal activities, suspected of an investigation of fraud, situations involving physical threats to any person, or violations of our general conditions or other legislation. Otherwise, Euro Lottery Services will never share your information with third parties without your permission.

Cookies

To improve and offer a customer-friendly website when you visit our website, many of our pages make use of "cookies." A "cookie" is a small file stored on the customers computer that identifies you as a unique customer. This file contains information about

the customer. The user cookie is not linked to your personal information while

Privacy legislation and Analytics

As described below in the official statement that Google Analytics users must place on their websites, this website uses Google Analytics. This programme provides important statistics about numbers of visitors, pages visited, traffic sources and other essential information that allow us to continuously improve this website for users. These statistics are anonymous and cannot be traced back to a specific person or user. No use is made of behavioural targeting that shows you special content based on your click behaviour; your surfing behaviour remains completely anonymous. Data from contact forms are never processed or stored in Analytics.

Google Analytics uses a cookie, which is a small file stored on your computer. We have set up Google Analytics in accordance with privacy legislation, so no prior user consent is required.

IP addresses are masked and data are not shared

The Google Analytics cookie is a 'first party cookie', meaning that the cookie is officially owned by Euro Lottery Services and not Google. This cookie is not used for advertising or other commercial purposes. Euro Lottery Services has a processing agreement with Google. In addition, Google Analytics is set to anonymise IP addresses so that data can never be traced back to you or your IP address. Furthermore, from Euro Lottery Services Analytics account, no information is shared with Google or other parties. As such, Euro Lottery Services Analytics cookie is a non-privacy-sensitive first-party cookie necessary to ensure the quality and security of www.els-lotto.com. The Analytics cookie remains valid for 14 months.

Opt-out

If you prefer to block the Analytics script altogether, you can download an opt-out plugin for Google Analytics here: https://tools.google.com/dlpage/gaoptout. With this plugin, your visit no longer counts in the statistics of all websites using Google Analytics.

Google Analytics - statement by Google

This website uses Google Analytics, a web analysis service provided by Google Inc ("Google"). Google Analytics uses "cookies" (text files placed on your computer) to help the website analyse how visitors use the site. The anonymous information generated by the cookie about your use of the website is transmitted to and stored by Google on servers in the United States. Google will use this information to track how this website is used, compiling reports on website activity for the owner of this website (Euro Lottery Services) and providing other services relating to website activity and internet

usage. Google may also provide this information to third parties if Google is legally

browser. However, please note that in this case you may not be able to use all the features of this website. By using this website, you consent to the processing of information by Google in the manner and for the purposes described above.

External sites and social media sharing

Our website may link to or contain links to third party websites that we do not control or maintain. We are not responsible for the privacy practices employed by any third party Website. We encourage you to note when you leave our website and to read the privacy statements of all third party websites before submitting any personal information.

Our website may contain features that allow you to share content or promotions with your contacts. If you send someone else a communication from Euro Lottery Services (such as sending website content to a friend) the personal information you provide (names, e-mail addresses etc.) will be used only to facilitate the communication and is not retained or otherwise used for any other purpose.

Protection and Safety

Euro Lottery Services takes every precaution to protect your personal information against the loss, abuse or changes to it. We cannot guarantee that data will not be lost, misused or modified, but we try to prevent this as much as possible. We provide the necessary physical, electronic and managerial procedures to make sure that all information remains within our database. We use Secure Socket Layered (SSL) encryption security products to ensure information is submitted and stored securely. Our payment gateway service providers use extended validation methods and secure their payment process behind multiple firewalls.

General

In these Privacy Policy, reference to the singular shall include references to the plural and vice versa. Headings are for convenience only and shall not affect interpretation.

In the event of any inconsistency between these Privacy Policy and any other document referenced the English version of the Privacy Policy will prevail.

Version. 1.2025

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Since 1994 - Your lottery courier service for over 30 years!

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Euro Lottery Services and its associated brands have been operating for over **30 years** (since 1994).
We are an independent lottery courier service and are not affiliated with or endorsed by any lottery organisations or companies that manage products for which our services are employed. We make no claim of ownership regarding any intellectual property of any lottery organisation.

When ordering a lottery ticket through **our services**, you are placing an order for a lottery ticket and not purchasing a lottery ticket directly.
We buy lottery tickets physically at licensed retailers in the jurisdiction where your order was placed in your name and on your behalf. Our service includes the purchase of your lottery tickets. Managing and placing a scan of your lottery tickets in your account My ELS and we transfer winnings commission free to your bank account.